



To: BSP Agents in Italy
Date: 15 July 2025
Subject: Communication from Kenya Airways

Dear Agent,

Please find below a communication from Kenya Airways.

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Any problems or complaints concerning such material must be referred directly to the named airline on whose behalf such material has been made available.

Best regards,

International Air Transport Association (IATA)

08-July-2025

Dear Travel Agent,

Kenya Airways informs that effective 01-August-2025, you are requested to stop sending the auditor coupons as well as the CCCF forms in paper to Prisma Solutions.

You are requested to keep copy of the CCCF forms, if the client processed the payment in person, without sending it to Kenya Airways.

In the event of non-compliance with above, Kenya Airways reserves the right to charge the agent the costs related to the destruction of the documents sent to Prisma Solutions.

Yours Sincerely,



Thomas Reeves
General Manager, Europe, MEGI and Asia

Kenya Airways Plc, Building 521B, Stansted Road, Hounslow, Middlesex, TW6 3LW